

Why is this required?

Identity Verification (IDV) is a combination of requirements set forth in Section 326 of the USA PATRIOT Act. The Act states that all financial institutions must verify the identity of individuals wishing to conduct financial transactions with them.

A Health Savings Account (HSA) is a bank account established with TASC. For this reason, TASC is required to follow IDV.

What information is being verified?

The verification process compares your Social Security number (SSN), home mailing address, date of birth, and full legal name against two federal databases.

Why did I fail?

If TASC was provided with an out-of-date address, nickname, maiden name, or an incorrect SSN or date of birth, we will request that additional information be sent to verify your identity.

Sign into your account at www.tasconline.com and review the information provided for accuracy.

- If all information is correct, you will need to provide supporting documentation.
- If information is incorrect, you will need to contact your employer and request an update be made.

Next Steps

A notice is sent via email from TASC, or by mail if an email address is not on file, outlining the information which needs to be provided to verify your identity.

In order to verify your identity, TASC will need up to three supporting documents, one from each category below:

- 1. Proof of Identification Valid state-issued driver's license, state-issued ID, or passport
- 2. Proof of SSN Social Security card
- 3. **Proof of Address** Utility bill, phone bill, pay stub, bank statement, or insurance statement (documents must be dated within the last 30 days)

Submit Documentation:

Upload your documentation online or submit by fax or mail. If documents are submitted by fax or mail, please reference your TASC ID and/or SSN.

- Upload Sign into your account at www.tasconline.com and select Support Nequests > Create Support Request Select offering type Benefit Plans
 Which topic can we help with? Identity Verification
 Tell us more... HSA Identity Verification Documentation
 Click Upload a file for reference to attach the required documents and click Submit
- Fax 608.663.2754
- Mail TASC, 2302 International Lane, Madison WI 53704-3140

If IDV is not passed:

If you do not respond to TASC's request for information and/or your identity is not able to be verified with the information provided within 90 days, your HSA will be closed. We will return your funds to your employer, if provided via payroll deduction or employer contribution, or to your MyCash account, if provided via participant direct contribution. Your account will be deactivated and no further contributions will be accepted.







