TASC®

Commonwealth of Massachusetts Group Insurance Commission

PROTECTING YOUR TASC BENEFITS

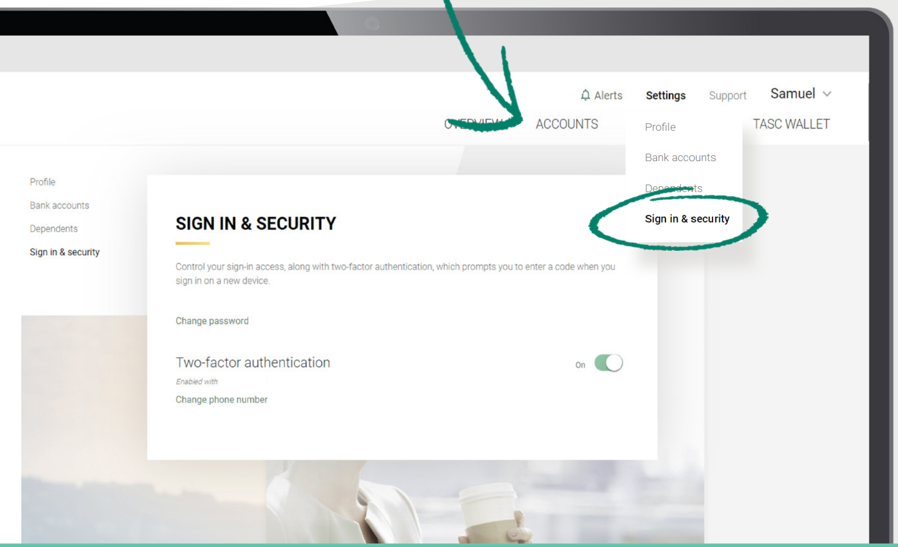
TASC knows how important protecting your personal information is and recommends that you follow these simple tips and instructions to make your TASC benefit accounts more secure.

It is up to you to take proactive measures to protect your personal information and limit your exposure to risks. The fact is, if a bad actor obtains your Personal Identifiable Information (PII) from sources other than TASC they may try to use your PII to access your TASC benefit accounts. Take the time now to learn how to protect yourself and your data and follow these tips so you and TASC can fend off bad actors.

1. **Add Extra Protection.** TASC strongly encourages you to enable TASC's **Two-Factor Authentication (2FA)** feature to add an extra layer of account security. When you are using the MyTASC website or mobile app and you successfully authenticate with your email address and password, we will send a code to your mobile phone for you to enter to complete the sign-in process. With 2FA enabled, if a bad actor were to obtain to your login credentials, they would also need your mobile phone to access your account.

   In addition to 2FA, with the TASC mobile app you can also enable biometric security or create a passcode to enter when you sign in for added protection.

   » Go to *Settings › Sign in & security* at any time to enable 2FA or manage your other security settings.



SIGN IN & SECURITY

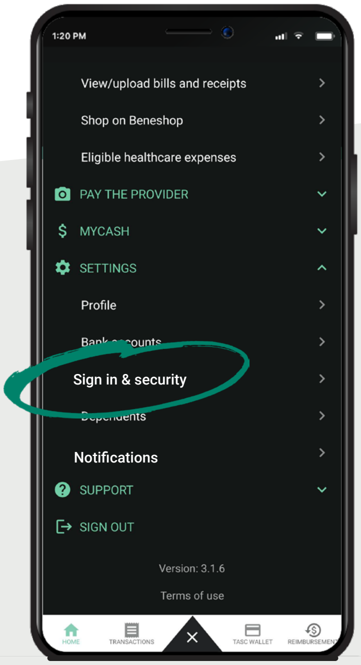
Control your sign-in access, along with two-factor authentication, which prompts you to enter a code when you sign in on a new device.

Change password

Two-factor authentication — On

Enabled with

Change phone number



Questions? Contact us: **massfsatasc.com** **800-745-9202**

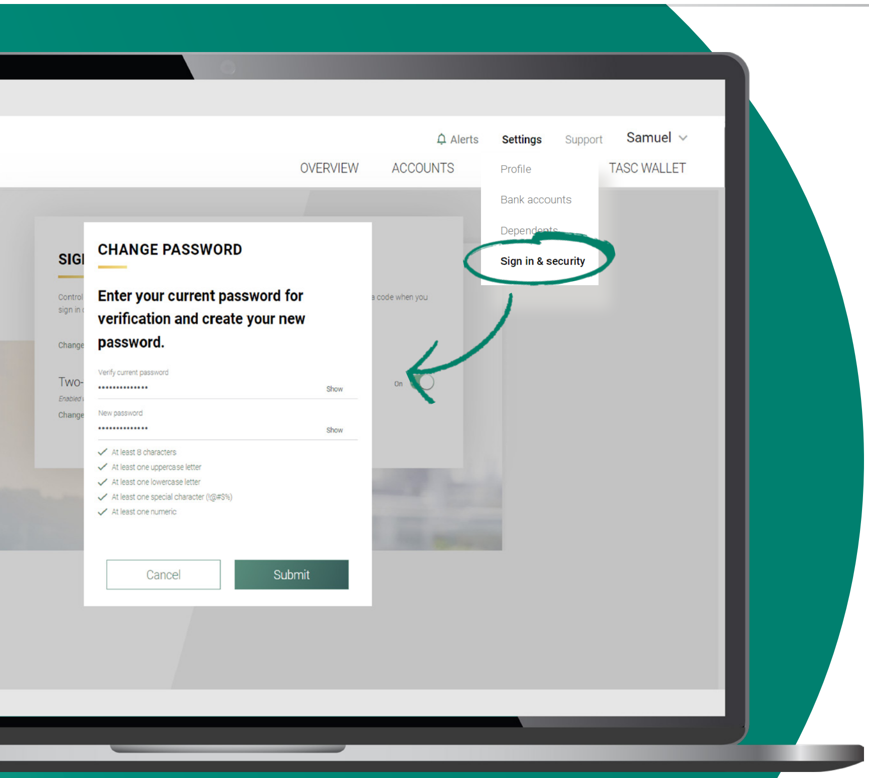
2 **Use Strong Passwords.** Bad actors love easy passwords to access personal information. Create a strong, unique password. Your TASC password should be at least eight characters long and include a combination of numbers, symbols, and upper and lowercase letters. It should not contain easily identifiable information like your last name, birthday, etc.

Don't reuse the same password for multiple accounts or systems.

Store your TASC password in a safe place. Use a reputable password manager. Plus, although it might be easy, don't rely on your browser's Save Password feature.

There are two password features available to you in MyTASC that have been designed for your convenience. However, when you sign in:

- We recommend you **avoid** using the Remember me option
- Similarly, do **not** use the Show password function if you're in public.



CHANGE PASSWORD

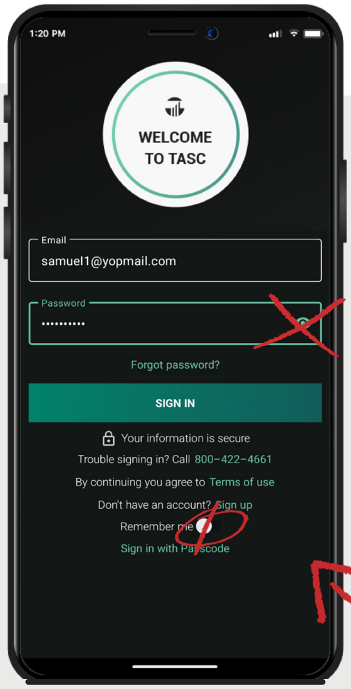
Enter your current password for verification and create your new password.

Verify current password: ••••••••••••••

New password: ••••••••••••••

✓ At least 8 characters
✓ At least one uppercase letter
✓ At least one lowercase letter
✓ At least one special character (!@#$%)
✓ At least one numeric

- Change your TASC password regularly. Go to *Settings › Sign in & security* to do this at any time.



Email: samuel1@yopmail.com

Password: ••••••••••

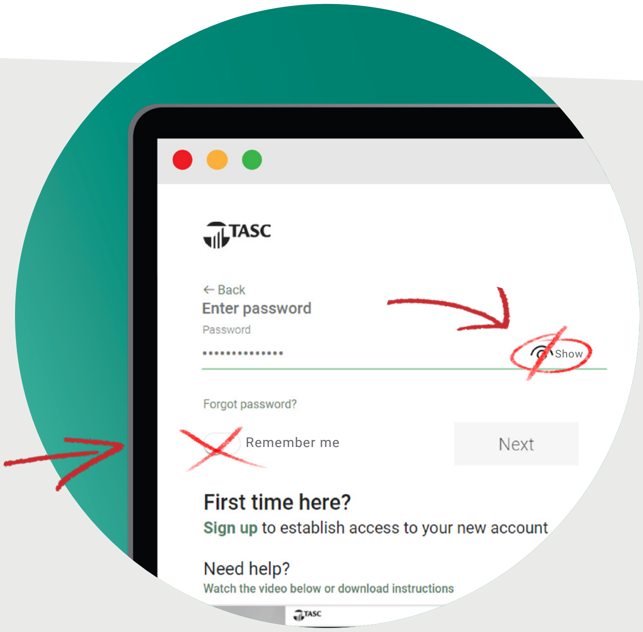
Your information is secure

Trouble signing in? Call 800-422-4661

By continuing you agree to Terms of use

Don't have an account? Sign up

- Do **not** use the Show password function if you're in public.
- **Avoid** using the Remember me option.



Enter password

Password: ••••••••••••••

First time here?

Sign up to establish access to your new account

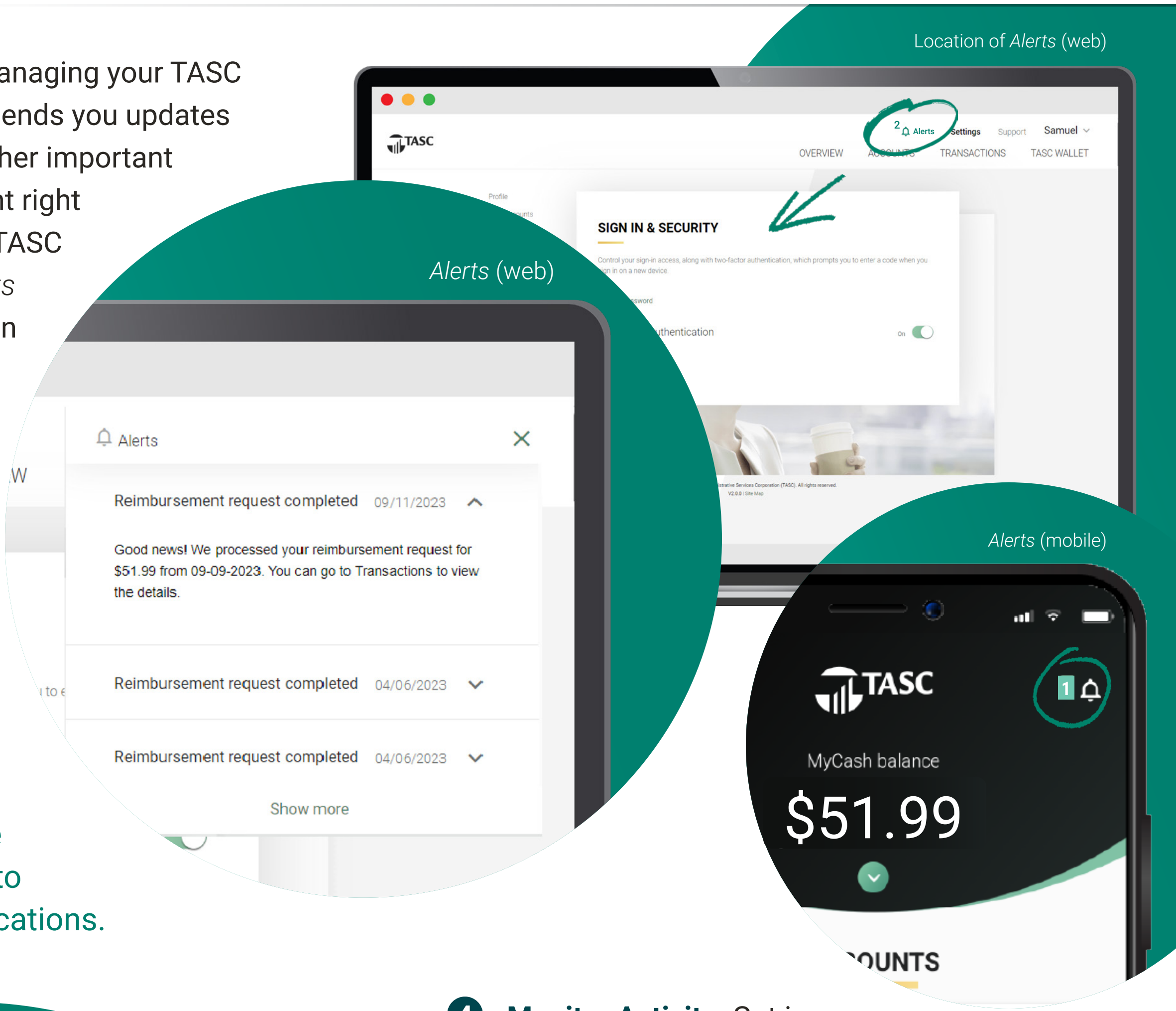
Need help?

Watch the video below or download instructions

3 Stay Alert. To make managing your TASC benefits easier, TASC sends you updates on transactions and other important activity on your account right inside MyTASC or the TASC mobile app. Go to *Alerts* (web) or tap the 🔔 icon (mobile) to read these messages and stay informed about changes and recent transactions.

You can also enable push notifications in the TASC mobile app.

» Go to *Settings › Notifications* in the TASC mobile app to enable push notifications.



Location of *Alerts* (web)

SIGN IN & SECURITY

Control your sign-in access, along with two-factor authentication, which prompts you to enter a code when you sign in on a new device.

Alerts (web)

Alerts

Reimbursement request completed 09/11/2023

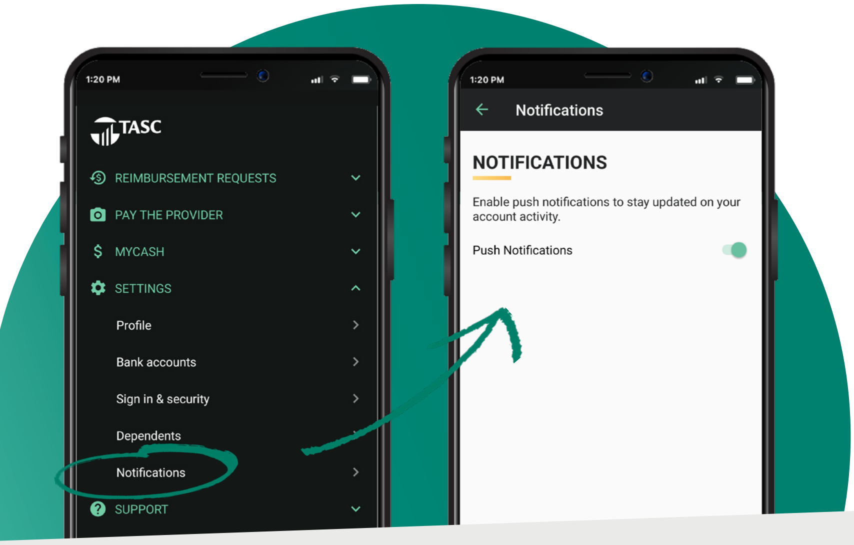
Good news! We processed your reimbursement request for $51.99 from 09-09-2023. You can go to Transactions to view the details.

Reimbursement request completed 04/06/2023

Reimbursement request completed 04/06/2023

Show more

Alerts (mobile)



NOTIFICATIONS

Enable push notifications to stay updated on your account activity.

Push Notifications

4 Monitor Activity. Get in the habit of checking your TASC benefit accounts regularly. Check your account balances and review your transactions for any suspicious activity.

5 Report. If you notice any suspicious activity on your TASC benefit accounts, call TASC at **800-745-9202** to report the activity. Select option 2 for Customer Service and have your 12-digit TASC ID ready.

TASC advises all participants to follow the instructions above. Remember that security is an ongoing process. Regularly reviewing and updating your security measures is essential to staying ahead of potential threats and maintaining the safety of your online accounts. *See also:* **TASC Online Account Security (MA-6782)**

It takes just a few minutes to put these identity theft protection safety practices into place. And with an investment of a small amount of time you can have the peace of mind that you and TASC are making every effort to protect your information.